



## LIMITED WARRANTY

This limited warranty covers the materials and workmanship of its products manufactured after January 1, 1997 as follows for two and one-half (2-1/2) years from the ship date or two (2) years from the installation date, whichever occurs first:

Door Bodies - two (2) years.

Electrical Components - two (2) years.

Locks: mortise lock bodies and push/pull mechanisms (Q289SA, M22SA & M24SA) - for the lifetime of the original installation.

Exit Devices Panic Buttons (P16SA) - for the lifetime of the original installation.

Hanger Rods (H17, H50, H30 - Standard Black or white) - for the lifetime of the original installation.

Retainers (R12SA) - for the lifetime of the original installation.

Flush Panic Actuator (PF221B with X35 Screw) - for the lifetime of the original installation

Hinge (H-13) - for the lifetime of the original installation

This limited warranty shall apply only if the product is properly stored, installed and maintained in accordance with Openings' written instructions. Openings will, at its option, replace, repair or refund the purchase price paid to Openings for products which in its opinion, are found to be defective in workmanship or material under normal use and service within the above defined time periods. Openings' sole responsibility is as stated herein and it shall not be liable for consequential, indirect or incidental damages.

This limited warranty is in place of all other warranties, express or implied, and excludes any warranties of fitness or merchantability. No agent, representative, dealer, or employee of Openings has the authority to increase or alter the obligations of this limited warranty.

### Notice Requirement

Purchaser is responsible for inspection of product upon receipt and for giving written notice to supplier and Openings within 30 days of discovery of unsatisfactory performance.

### Storage and Handling Instructions

1. Store Total Doors flat on a level surface in a dry, well ventilated building, separated by spacer blocks provided with original shipment so that no projecting hardware touches any part of an adjacent door.
2. Cover doors to keep clean and avoid discoloration. Cover must allow air circulation.
3. Wood doors or steel doors with plastic laminate or wood faces should not be subjected to extremes of heat and/or humidity conditions. Relative humidity should not be less than 30% or more than 60%.
4. For wood doors, follow manufacturer's special handling and finishing instructions that apply to wood doors.
5. Handle with clean gloves and do not drag doors across one another or across other surfaces.

### Installation

Total Door Systems must be installed in full compliance with manufacturer's written instructions.

### Maintenance

To assure coverage under this limited warranty, the following must be maintained: the adjustment of hardware and fasteners attached to or fitted into the doors or frame, the finishes on all wood surfaces and the moisture protection on exterior doors.

### Exclusions

This limited warranty does not include:

- Total Doors that are not installed by a factory certified installer, employed by supplier. If a warranty was previously issued the warranty is void.
- Any products which, in the opinion of Openings, have been modified, repaired or altered in any way without the express written consent of the Company.
- The appearance of field finished doors.
- The appearance of high gloss surfaced doors.
- Natural variations in the color or texture of wood.
- Doors with cutouts for lights, louvers or other hardware nearer than six inches to the door edge, or doors with less than six inches between cutouts.
- Normal wear and tear including wear-through of finishes or deterioration for reasons other than material and workmanship.
- Items by other manufacturers.
- Plastic laminate or wood surfaced doors exposed to relative humidity of less than 30% or greater than 60%.
- Field Painting of Hinge Verticals (H12 or H13 or H14 or H15).

### Exclusions for Exterior Doors

An exterior door is one that cannot be controlled on both sides for temperature and humidity. The following conditions will void the limited warranty:

- Use of concealed closers.
- Wood or plastic faced or wood core doors.
- Doors and frames not properly protected by flashing or drip caps.
- Doors that are not sealed top and bottom.